

Welcome and Housekeeping

- Simultaneous English/ French translation.
- Say "Hello" in the chat feature and feel free to ask questions using the "Q&A"
- Thank you for learning with us and your patience in this new format





Mot de bienvenue

- Simultanée anglais / français.
- Dites « Bonjour » dans la fonction de chat et n'hésitez pas à poser des questions en français en utilisant le « Q&A ».
- Merci d'apprendre avec nous et de votre patience dans ce nouveau format





Working Together to Support Youth Mentoring

Setting a baseline so we can track progress against the original plan

RESEARCH

Build sector capacity to empower every young person to fulfil their potential

TECHNOLOGY

It's not called
Impact Collective.
If you haven't achieved
"Collective" you may not
be ready for "Impact"

PARTNERSHIPS

Raising the Profile of Mentoring in Canada by being the rising tide that lifts all boats

COMMUNICATIONS

Mission: The Canadian Mentoring Partnership is committed to expanding access to mentoring to help every young person fulfill their potential.

Setting a baseline so we can track progress against the original plan

RESEARCH

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PARTNERSHIPS

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COMMUNICATIONS

Mentoring: The presence of a caring individual who provide support, advice, friendship, reinforcement, and constructive role modeling over time.

Setting a baseline so we can track progress against the original plan

RESEARCH

Build sector capacity to empower every young person to fulfil their potential

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PARTNERSHIPS

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COMMUNICATIONS

Ignite the Movement in Canada

- Follow us on Social Media @mentoringcanada and share our content. Instagram is @MentorCanada
- Post your own mentoring story @mentoringcanada
 #powerofmentoring
- Become an Ambassador or Champion of mentoring, visit mentoringcanada.ca
- Become a mentor to a young person in your community, visit <u>becomeamentor.ca</u>

COVID19 Survey

- How are you adapting?
- What supports do you need?
- What can we do together to serve you better and maintain continuity of relationships?
- What assets do you have that we can help you share across Canada?
- Link on our social media: https://forms.gle/cWHCbrVrV5whCEVNA



NOW LIVE: STATE OF MENTORING YOUTH SURVEY

- Mapping the mentoring experiences of youth LIVE NOW
- We are exploring young people's access to caring, supportive people – or mentors – when they were aged 6-18, and whether such relationships influenced different parts of their lives. The goal of the survey is to understand whether youth mentoring needs are being met.
- We need your help! We are looking for a cross section of Canadians between 18 and 30 to complete this survey.
- SHARE: www.mentoringcanada.ca/state-of-mentoring



Upcoming Conversations

- April 22nd 2020 1:00 PM EST Growing the Canadian Evidence Base for Quality Mentoring
- May 6th 2020 1:00 PM EST Designing a National Collaborative
- www.mentoringcanada.ca/events



Virtual Mentoring Tools

- Introduction of our panelists and overview of their experience, expertise, or research with Virtual Mentoring
- Questions from the host
- Questions from the Audience





Our Goals

- Better Informed about virtual mentoring
- Able to ask questions and hear responses from experts
- Space to get curious // Space to engage



Our Panelists

- Adrian Kaats Senior Director of Information Technology at the Canadian Mentoring Partnership
- Catherine Légaré Présidente fondatrice, <u>Academos</u>
- Kate Schrauth Executive Director <u>iCouldBe.org</u>
- Arundhuti Gupta Founder and CEO Mentor Together
- Michelle Kaufman Associate Professor, Bloomberg School of Public Health, John Hopkins University
- Kevin O'Neill Associate Professor, Faculty of Education, Simon Fraser University





Adrian Kaats Senior Director Information Systems





How We Arrived Here

- The proposal which resulted in the creation and financing of CMP contained a key deliverable of increasing e-mentoring opportunities.
- That was in response to a youth identified need to be met in the places and spaces they are, particularly online.
- CMP was given a mandate to apply its resources to increase ementoring opportunities.
- Although CMP's mandate hasn't changed, recent events have exercised our agility – our ability to respond to a rapidly evolving landscape and to adapt our plans.

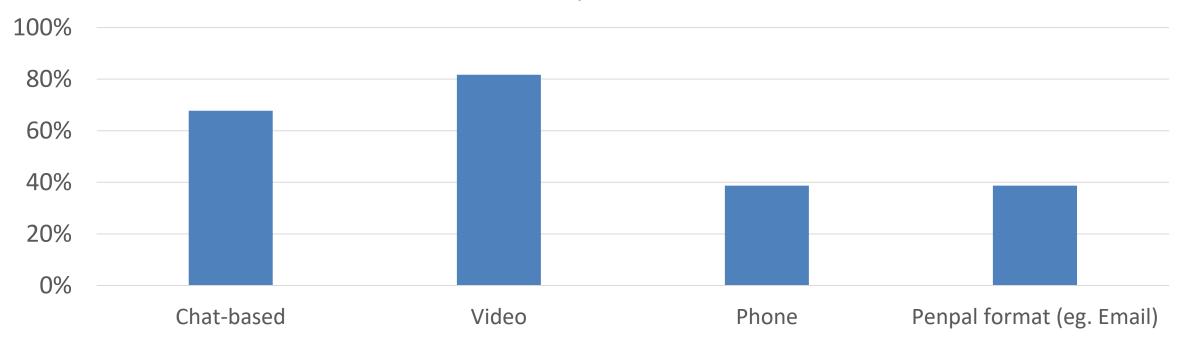
Mentoring Partnership

E-Mentoring Platforms Vs Programs

- E-Mentoring Program a mentoring program that is delivered using digital tools or systems facilitating or guiding online mentor and mentee interactions.
- E-Mentoring Platform software that can be used by a service provider to deliver a mentoring program online.
- Digital tools or systems may be designed from scratch, or may be customized combinations of off-the-shelf products.
- Some E-Mentoring Program providers make their platform and/or program available for delivery by other service providers.

You told us... (March 25th Webinar)

To maintain continuity of mentoring relationships, what type of e-mentoring system would assist you now?



Technology – Increase Sector Capacity

Systems Support For Capacity Growth

Increase access to systems creating new opportunities and supporting expansion of existing programs

Develop E-Mentoring Opportunities

Deliver a basic, free platform supporting continuation of service delivery in an online space that is safe, youth friendly, and easy to manage.

Reduce Operational Pain Points

Work with service deliverers to make onboarding staff, mentors and mentees simple and safe, and to deliver appropriate training and support.

Tracy Luca-Huger Director Partnership Network



E-Mentoring Working Group

Goal: Development of a virtual platform that supports existing mentoring relationships and meets the needs of service providers

4 Week Commitment:

- Convene in focused discussions about a platform
- Build a deployment strategy
- Develop an on-boarding plan





Next Step: Join our E-Mentoring Working Group

- April 16th 1:00 PM EST
- URL: https://zoom.us/j/376033038



Our Panel

 Michelle Kaufmann - Associate Professor, Bloomberg School of Public Health, John Hopkins University





E-Mentoring: Research to Practice

Michelle R. Kaufman, PhD
Department of Health, Behavior & Society

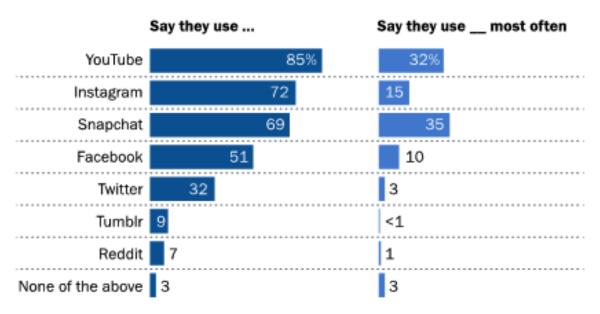
Generation Z and Growing Up Digital

- 53% of children in the US own a smartphone by age 11
- 84% of teens have their own phones
- 90% of teens ages 13-17 use social media, 71% use more than one

Common Sense Media. (2019). *The Common Sense Census: Media Use by Tweens and Teens,* 2019. https://www.commonsensemedia.org/research/the-common-sense-census-media-use-by-tweens-and-teens-2019

YouTube, Instagram and Snapchat are the most popular online platforms among teens

% of U.S. teens who ...



Note: Figures in first column add to more than 100% because multiple responses were allowed. Question about most-used site was asked only of respondents who use multiple sites; results have been recalculated to include those who use only one site. Respondents who did not give an answer are not shown.

Source: Survey conducted March 7-April 10, 2018.

"Teens, Social Media & Technology 2018"

PEW RESEARCH CENTER

How can digital technology enhance mentoring?

UrbanMentorHub

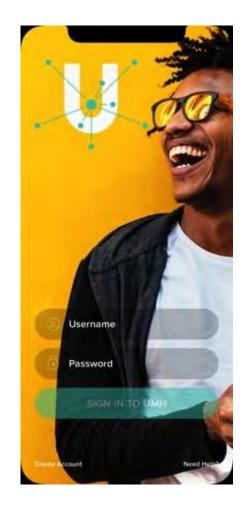
 Purpose: Enhance mentoring on sensitive health issues

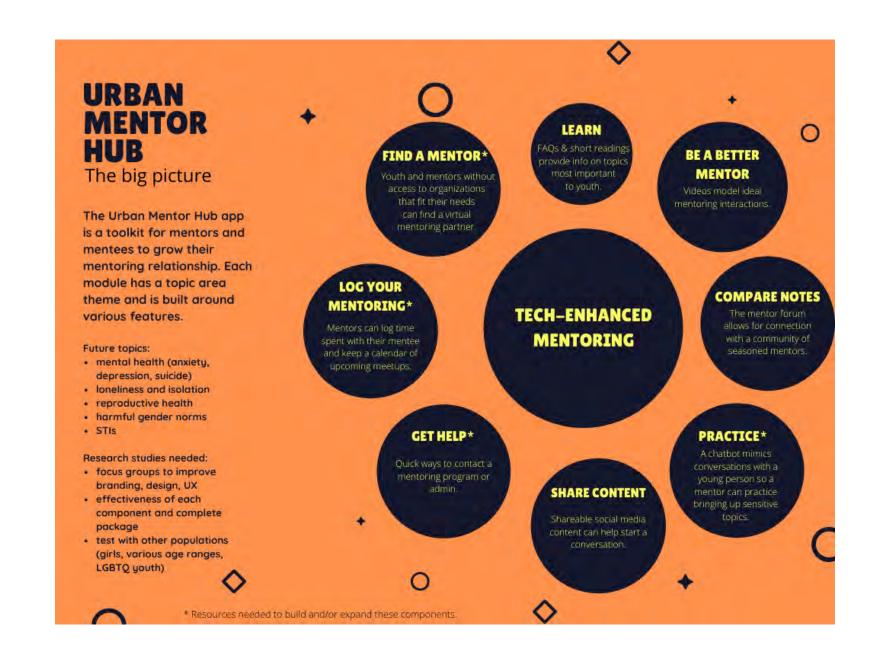
Primary user: Mentors

Secondary user: Mentees

- Content: Focus on improving mentors' self-efficacy and outcome expectancies in discussing drugs, sex, violence, and mental health.
 - Build trust and feelings of being valued
 - Deliver prevention messages
 - Memes, photos, or videos to share via social media







E-mentoring Supplement to the *Elements of Effective Mentoring Practice*



Using Technology in Mentoring Practice



Enhance the mentoring interaction



JIT trainings

Apps allow mentors to access training materials when relevant



Refresh content as needed

Add new modules (e.g., how to talk to your mentee about anxiety about Coronavirus)

Using Technology in Mentoring Evaluation— Big Data

Analytic Data

- Touch points on mobile devices
- Times a page is opened
- Time spent on a page
- When content is shared

Monitoring Data

- Did you see your mentee this week?
- Did you communicate with your mentee today?
- On a scale from 1-10, how would you rate your time with your mentee today?

Text Data

- What is happening in conversations?
- Where do mentors need guidance?
- What are the qualities of text interaction that make for a strong online relationship?



Twitter: @mkaufman99

MichelleKaufman@jhu.edu

Our Panel

 Kevin O'Neill - Associate Professor, Faculty of Education, Simon Fraser University



Our Panel

Catherine Légaré - Présidente fondatrice, Academos

• https://academos.qc.ca/blogue-corporatif/app-dream-job- happy/





ACADEM₂S

A web and mobile mentoring app that helps young people choose a career











WINIMINIA A MESSAGE FROM THE FOUNDER WINIMINIAN A MESSAGE FROM THE FOUNDER



A single encounter can sometimes change the course of one's life. For me, the spark happened during a career day organized by my high school. I went to a lecture given by a psychologist, and I knew that I wanted to go into that field.

The opportunity to get young people in touch with professionals who can become models for them has immeasurable value when it comes to helping them choose careers. In addition to helping careers take shape, these people often offer the encouragement necessary for students to persevere with their studies and become aeronautical engineers, pastry chefs or video game developers themselves.

For 20 years, the goal has been to use Academos to offer structured mentorship and support to as many young people as possible. Our strategy is based on recognized mentoring and career counselling practices. The digital format gives us a broader scope and makes us relevant to young people. It allows us to mobilize a large community of mentors while giving each user individualized tools.

Our collaboration with the school system is a cornerstone of our success. It ensures that Academos is used in concert with other activities undertaken by the young person in their environment, whether it's part of the curriculum, career counselling, an internship at a company, etc.

Catherine Légaré

PhD, President and Founder of Academos



ACADEMOS IN NUMBERS



115 000 YOUNG PEOPLE 22 000 SIGNEP UP THIS YEAR

MENTORS

435 RECRUTED THIS YEAR



2 900 YOUTH WORKERS 715 PARTICIPATING SCHOOLS

ORGANIZATIONS ON THE APP



19 000 MENTOR-MENTEE **PAIRINGS PER YEAR** TOP 5

INTERESTS OF YOUNG PEOPLE ON THE APP

- 1. ENTREPRENEURSHIP
- 2. MUSIC
- 3. SPORTS
- 4. TRAVEL
- 5. SCIENCE

OF YOUNG PEOPLE SAY THEIR PARTICIPATION IN ACADEMOS MENTORING INFLUENCED THEIR CAREER CHOICE



OUR USERS

SEX AGE **56** % 14-18 19-24 33 % 60 % 40 % 25-30 11 % Girls Boys

MAIN REASON OF REGISTRATION



40 % Talk to a mentor



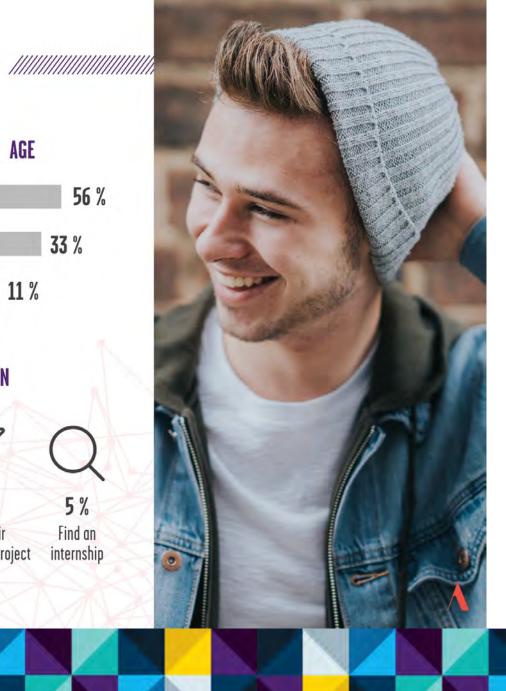
34 % Find career ideas



11 % Refine their professionnal project



5% Find an internship



WWW.WWW.WWW.WWW.WWW.A STRATEGIC APPROACH TO YOUNG PEOPLE



REFERRALS

Young people tell their friends about us via:

- · Our sharing features
- · Our "invite a friend" incentives and contests
- · Our collection of testimonials

IMPACT

Academos evolves with them by:

- · Organizing the community based on the connection between the services and career counselling
- · Continuous evaluation and annual surveys
- · Collaborating with youth workers
- · Collaborating with employers

ENGAGEMENT

They come back again and again because of:

- Our gamification
- · Our reminders sent by email or via notifications on the mobile app
- · Our member-exclusive content/experience
- · Our collaboration with youth workers
- · Their positive user experience (security, message filtering, moderating)

ACQUISITION

Young people find out about us through:

- · Our activities in schools
- · Our internet ads
- · Our social medias
- · Our growth hacking techniques
- · Our participation in events
- · Friends and family

ACTIVATION

They use Academos for the first time and we offer them:

- · Web and mobile platforms that are differentiated and user-friendly
- · Guidance in using the services
- · A relevant service offer (an adequate quantity of mentors, interactive pages, internships)
- · Gamification (missions, guiding activities)
- · Help online (chat) at all times



HELPED AND SATISFIED

96 %

of our mentees would recommend Academos to their friends.*

73 %

of our mentees say that e-mentoring helped them have a **better understanding of themselves** (values, interests, etc.).

67 %

of our mentees say that e-mentoring has increase their **motivation in school**.

82 %

of our mentees have more **confidence** in their chances of professional success then before.

80 %

of our mentees feel like e-mentoring gave them a better understanding of the training required to complete their career plan.

70 %

of our mentees have a **clearer vision** of the profession they wish to practice.

*Statistics from the 2018-2019 satisfaction survey



TOUCHING TESTIMONIALS

FROM MENTEES

I need to thank you very much for the work you're doing. You are really helping me to choose my career. I never would have thought that a site like this would be developed to help young people find their way. The stages, videos, blog, mentors, this whole wonderful world to help us... WOW, THANK YOU!

Keep enhancing, clarifying and developing our professional dreams, because without you, I'd still have no idea what to do or where to go.

- Romain*

I love what you're doing to help young people. Many of my friends are unhappy because they haven't figured out what they want to do, and because of that, they don't see the point of school and getting good grades.

Because you were there for me, I'm motivated to go further!

- Sarah

AND MENTORS

Academos's mission is very important to me. I feel like I'm helping people, and my participation isn't time-consuming. It's very **user-friendly**.

- Anne-Marie

The opportunity to mentor young people makes me feel valued and allows me to learn from them as well!

I'm already on my third stage of the year. I find the mentoring role really interesting and enlightening."

- Éric

I love feeling like I'm **making a difference** helping young people throughout Quebec figure out their future!

- Michel

*Fictitious names and pictures. Quotes pulled from the 2017-2018 satisfaction survey

PRIZES AND AWARDS

Prix Reconnaissance UQAM 2019

Prix Coup de coeur du Gala de la Reconnaissance de l'Action bénévole à Montréal 2019

Trophée du numérique 2018, catégorie Milieu grand public

Prix NUMIX 2017 catégorie Communication et promotion | Institutionnelle ou sociétale

Finaliste Prix NUMIX 2015 catégorie Communication et promotion | Produits et services

Grand prix Boomerang 2014 - Site ou application OBNL

Prix sciences humaines changent le monde 2014

Personnalité de la semaine La Presse | Radio-Canada 2011, Catherine Légaré

Prix Hommage bénévolat-Québec 2010

Prix Arista 2009, catégorie Jeune leader d'affaires du Québec socialement responsable

Prix Octas 2009, catégorie Les technologies au service de la société

Prix Méritas 2001 remis par la Fondation Sirois pour jeunes et aînés

Our Panel

Kate Schrauth - Executive Director <u>iCouldBe.org</u>







iCouldBe Overview











iCouldBe Impact: Increasing Social Capital

Social Capital is young people's access to and ability to mobilize human connections and networks of support to help them further their potential and goals.

Why increasing social capital is important:

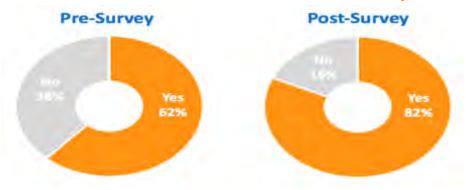
Research shows that "young people's connections drive their healthy development, academic success, and access to opportunity. Connections with caring adults and peers correlate with higher levels of student engagement and improved rates of academic motivation."

Outside of the e-mentoring program, do you have someone like a mentor in your life right now?

2018-2019 School Year

Results based on 934 iCouldBe mentee responses

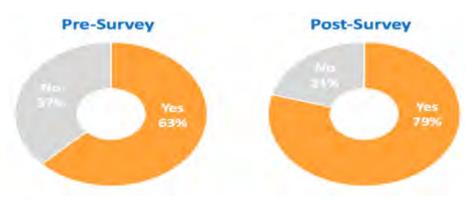
33% Increase from Pre to Post Survey



2017-2018 School Year

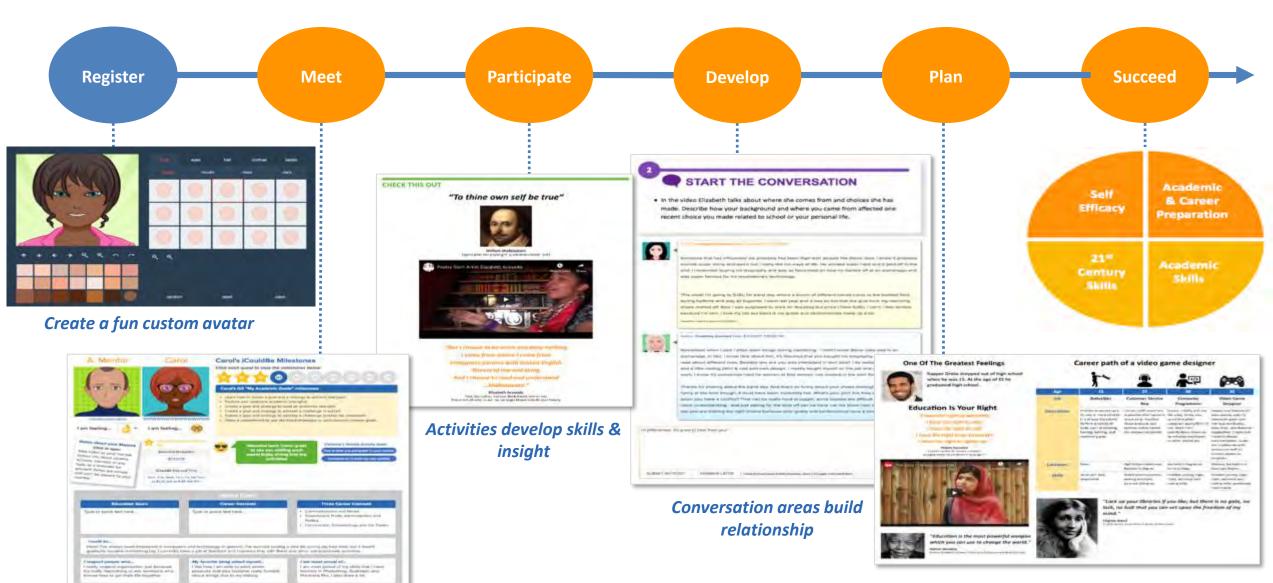
Results based on 1,052 iCouldBe mentee responses

25% Increase from Pre to Post Survey



The iCouldBe Journey

Proven results increase self-efficacy & career aspirations



Mentee custom profile

Robust content to engage & inform

Curriculum: 45+ Engaging Structured Activities

MISSION	QUEST					ACTIVITY				_
	Welcome!	Welcome To ICouldBe!	Building Webs Of Support	About Your Journey	Making Mentoring Work For You					
	Meet Each Other	Start Your Journey	The Value Of Mentoring	Building Relationships	Interests, Skills, Strengths	My Milestones	Asking Questions	My Dream Career	Seeking Help	What You Accomplished!
LAM	Succeed In School	What Education Means To Me	School Challenge	Ask Your Mentor	Solutions For Success in School	Who Can Help? How?	Ask For Help	Celebrate Your Accomplishments		
	Graduate	Preparing For Graduation	Prep For Graduation Challenge	Ask Your Mentor	Solutions To Prep For Graduation	Who Can Help? How?	Reach Out For Guidance	Celebrate Your Accomplishments		
COULD BE	Pursue Career Vision	Visualize Your Future	Career Research Challenge	Ask Your Mentor	Solutions For Pursuing Career Vision	Who Can Help? How?	Network For Career Advice	Celebrate Your Accomplishments		
	Gain Work Experience	Learn By Doing	Work Experience Challenge	Ask Your Mentor	Solutions For Gaining Work Experience	Who Can Help? How?	Network For Work Experience Advice	Celebrate Your Accomplishments		
	Prep For Your Future	After High School	Prep For Your Future Challenge	Ask Your Mentor	Solutions For Prepping For Your Future	Who Can Help? How?	Network For Educational Advice	Celebrate Your Accomplishments	CH	Educario
	Practice Networking	Build Your Web Of Support	Networking Challenge	Ask Your Mentor	Solutions For Networking	Who Can Help? How?	Network With iCouldBe Mentors	Celebrate Your Accomplishments		have the right of education
	Conversation Area	Conversation Area	Themes From Mission One	Themes From Mission Two	Saying Thanks	>				The thing of the trace
BONUS	Learning	How To Evaluate Schools	Possible Schools For Me	Applying To School	Learning Wrap-Up			tors and mentees		Modata Vocandada nin namer ku surantani namer to ner kalenda namendany namer to ner kalenda perior et name 17
	Finances	Budgeting 101	Budgeting For High School Students	Financing School	Finances Wrap-Up			y web-enabled device		
	Working	Intro to Resumes	Cover Letters	Interview Skills	Working Wrap-Up					
	Your Choice	Challenge	Solution	Who Can Help? How?	Celebration					

Sample Quest Journey: Pursue Career Vision

Ouest Framework

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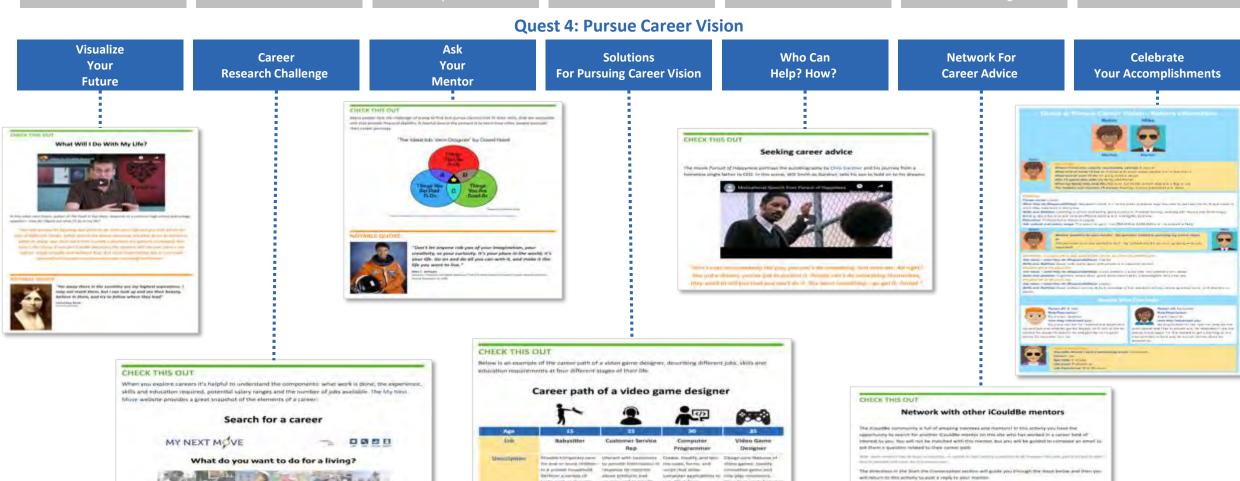
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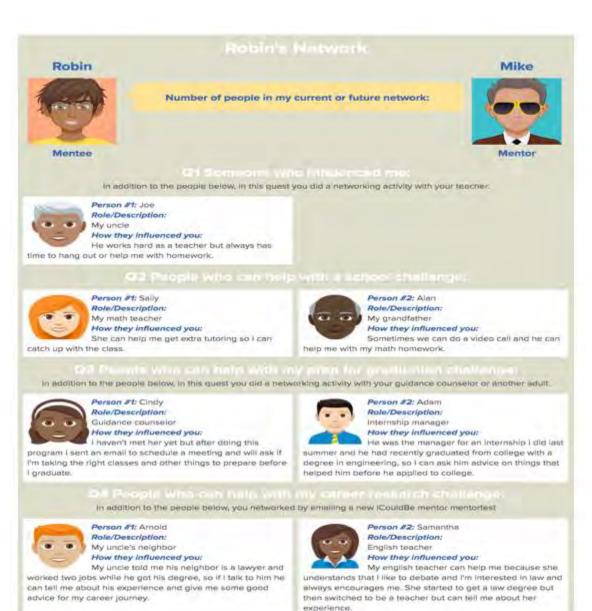
Service Security Francisco

NAMES AND ADDRESS OF

Studies Salting and

Mentee Quest Case Studies & Network Map





Data Driven Engagement

Data visualization scoring

Extra Support

Celebrate

iCouldBe Day(s): Wed

Median Days Since Cohort Posted: 3

Montoe data weightings scores

Mentor data, weightings, score	5
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100%

Score

93%

33%

88%

80%

63%

61%

71% 81%

5%

Total #

Conv (27)

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33 0

6

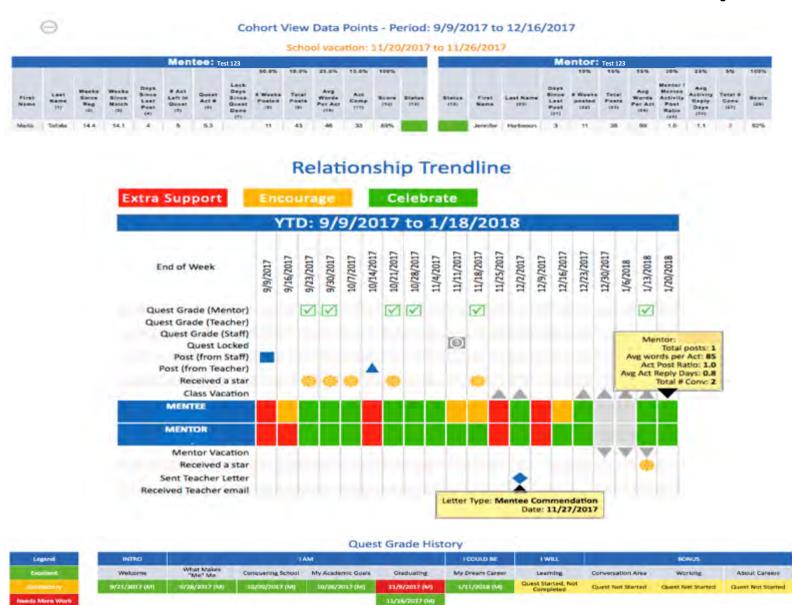
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Data Science & Scoring of Cohort Matches

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	M	24.3	22.1	3. (5.8	18 4	4 86 3	4 87%		3 13	38 8	32 1.0	3.9 1	8
	М	24.3	22.1	10 (9.8	12 8	3 67 6	7 80%		36 11	69 8	36	13.8 4	6
	М	24.3	21,6	3 3	6.7	5	4 153 4	3 87%		3 12	45	1.0	3,2 1	8
9	М	24.3	21.6	15	2.2	8 1	-	1975		400	9 7	78 0.7	0.7 0	6
	М	24.3	22.1	10		11 4:				10 11		03 1.0	1.9 0	
	М	24.3	21.6	10 4	4.3	18 5		4 75%		10 13	17 1	20 0.6	0.2	7

Mentee-Mentor Relationship View



Mentees Achieve Important Outcomes Mentee Survey Results 2018-2019

Pre to Post Program % Change





Can create a roadmap plan to reach a desired career



Know how to research different careers online

Post Secondary Planning



Know how to research colleges online



Know different ways to pay for college



Know how to apply to college

Self Knowledge & Self Advocacy

Know how to create strategies to reach goals

Know how to ask for help reaching goals

Can successfully manage time

+12% Can do well at an interview (job or college admissions)

+15% Know how to write a professional email

Mentoring Relationship



My mentor praises me and encourages me to do well



My mentor helps me challenge myself to succeed



Overall, I enjoyed working with my e-mentor

iCouldBe Program



would recommend this program to others



were very satisfied with this program

Our Panel

Arundhuti Gupta - Founder and <u>CEO Mentor Together</u>





Mentor To Go A Mobile Mentoring App

Created by

Supported by











About Us



Who do we work with:

Young people (ages 13 - 22) from backgrounds of social and economic disadvantage

Our Work Focus:

Empowering mentoring relationships and networks

Our Vision: A society where all young people have the equality of

Program





5 cities

8000

mentees





Life Skills In-Person Work Skills Mentor To Go

Impact (In-person

receive mentorship

A mentee in the program is 90% 90% likelier to have a better relationship with their mother as a result of mentoring, than a student who didn't

A mentee in the program is 80% 80% likelier to have a better relationship with their father as a result of mentoring, than a student who didn't receive mentorship

A mentee in the program is 58% 58% likelier to have better emotional, social and school well-being than a student who didn't receive mentorship

A mentee in the program is **55%** 55% likelier to have better grades in Maths, Social Sciences, and Sciences than a student who didn't receive mentorship

Why Mentoring for Work Poodings O

Readiness?

Education & the Future of Jobs

Nearly 50% of subject knowledge acquired during the first year of a four-year technical degree will be outdated by the time students graduate.

On average, by 2020, more than a third of the desired core skill sets of most occupations will be comprised of skills that are not yet considered crucial to the job today.



Poor intergenerational occupational mobility

intergenerational persistence in India, particularly in the case of low-skilled and low-paying occupations, e.g, more than half the children of agricultural labourers end up becoming agricultural labourers.



Greater sociological fragmentation

With urbanisation, traditional networks of relationships that surrounded young people have changed. Social and economic milieu of Indian cities especially is more fragmented. The poor lead invisible lives often.

Why a Tech Enabled Mentoring

Platform
Access for coath

Traditional in-person mentoring programs can only reach youth in urban areas or those within the catchment of the location of mentors

With a technology enabled platform a young person owning a simple mobile phone or a mentor sitting anywhere in the world can access mentorship

Scale



A technology platform can handle volumes of mentormentee data more smartly, reducing the human intensive processes.

In Year 1 of Mentor To Go, we could double (2x) the case load of next motab pairs per staff



To increase volunteering and community give back amongst professionals in India, we have to open gateways of more meaningful - skill & experienced based - volunteering opportunities, that can be done within the range of modern workdays and careers.

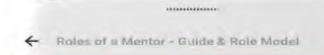
A tech based platform for mentoring removes all the usual challenges mentors face: busy work schedules, work travel, family commitments on weekends. It makes giving back possible with flexibility and more aanvanianaa







Get trained to be an effective mentor



Let's learn about the second and third most important roles a mentor plays: that of a guide and a role model



Having trouble? Click here to open directly on YouTube.

01

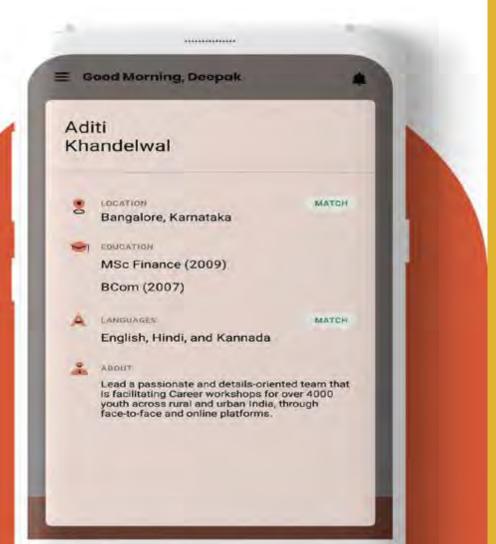
In what ways can you help the Mentee manage her emotions? Tick the TWO options that apply

YOUR GRISWER

Acting as a sounding board to help your mentee think through things

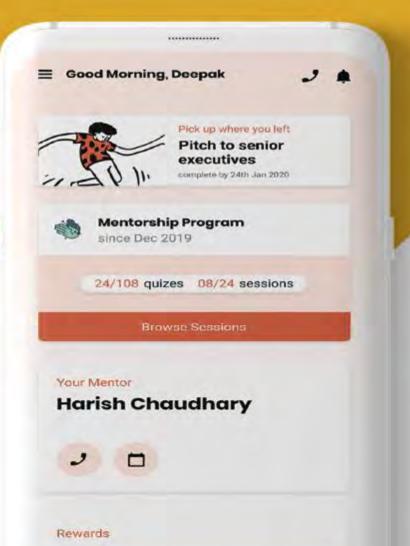


Find a unique mentorship match





Access a unique interactive mentorship toolkit





Find work experience opportunities



Program Cycle 2019



2 3500

mentee & mentor applications



mentee partners



professional organisations across the mentor



2600+

mentoring sessions



average years of work experience in the selected mentor cohort



600

mentorships created

Mentor To Go 2020 Plans

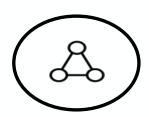
Geography



4 City Hubs:

Bangalore, Hyderabad, Delhi-NCR, Pune

Mentee Partner



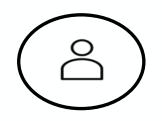
20 - 50 Mentee Partners across 4 city hubs

Mentor Partners



18 Mentor Partners

Mentees & Mentors



10000 mentees across India enrolling onto the app

2800 matches

950 work experience opportunities curated



Thank you!

Arundhuti Gupta

Founder Trustee & Chief Executive Officer

Mentor Together

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+91 9886764397

www.mentortogether.org | www.mentortogo.org

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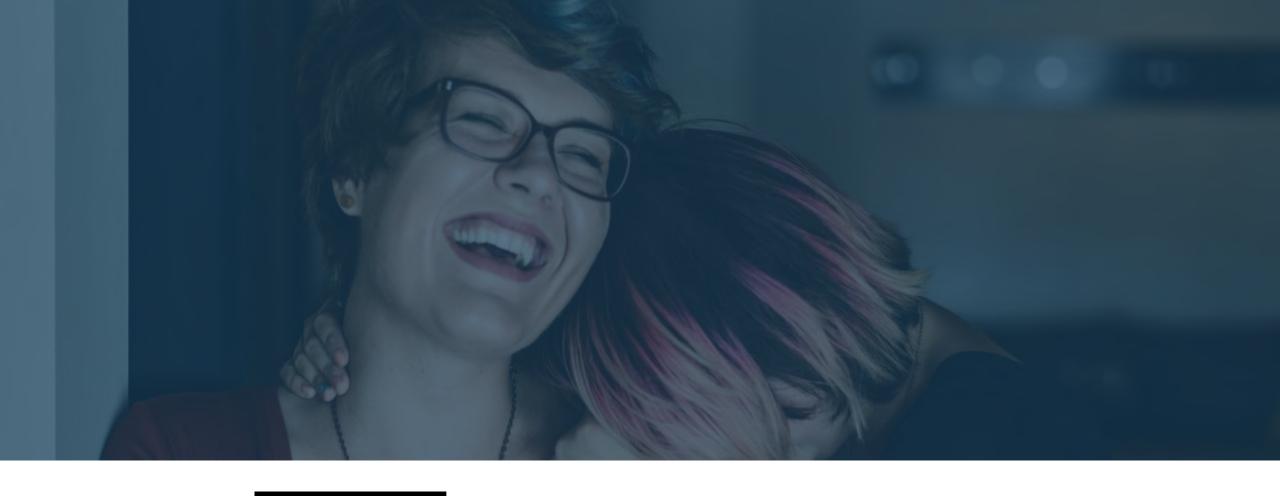




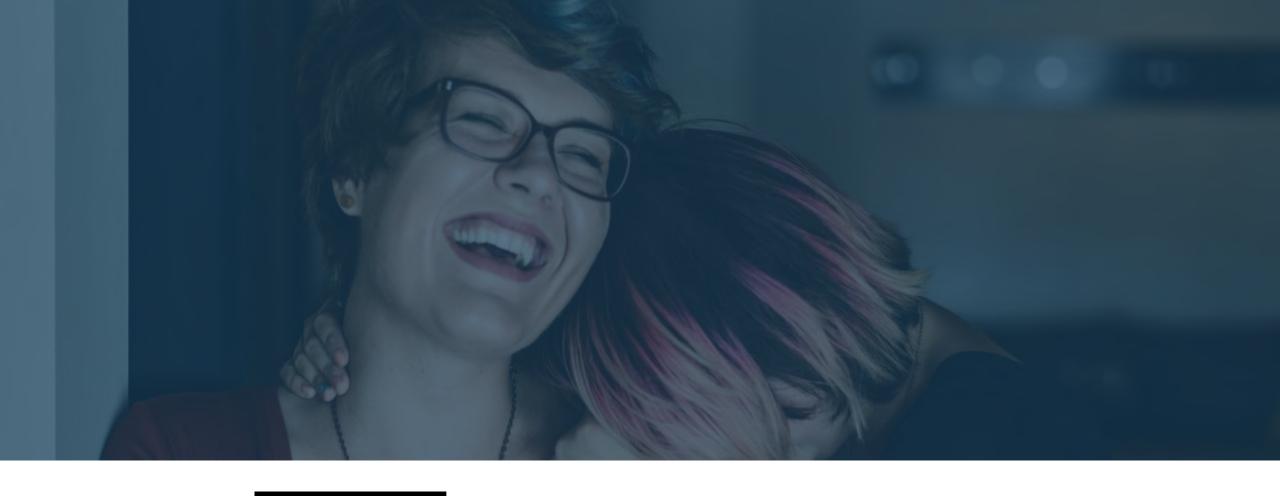








Canadian Mentoring Partnership **Audience Q&A**



Canadian Mentoring Partnership **Thank You!**